



# Sustainability Report 2021

## Ahead of the Game

International Game Technology is a global leader in gaming that delivers entertaining and responsible gaming experiences for players across all channels and regulated segments, from lotteries and gaming machines to sports betting and digital. Within the global market for regulated gaming IGT is uniquely positioned to provide responsible solutions by leveraging its global leadership position, long history of innovation, and depth and breadth of its product offerings.

IGT's internal corporate culture is guided by a set of five values: **PASSIONATE, PIONEERING, RESPONSIBLE, AUTHENTIC, AND COLLABORATIVE**. These values provide the foundation for IGT's commitment to sustainable growth, together with IGT's vision and mission. IGT maintains a corporate governance system that is committed to overseeing and implementing sustainability practices at the highest standard. The key pillars of IGT's sustainability strategy are:



### VALUING AND PROTECTING OUR PEOPLE

IGT values, respects, and appreciates the contributions of its approximately 10,500 employees who work and live in nearly 60 countries. The diversity of IGT's workforce and its appreciation for a multicultural work environment contributes to IGT's understanding of global business needs and builds meaningful relationships with customers and communities.

In all operations and along the value chain, IGT upholds a firm commitment to protecting human rights. IGT understands that human capital development within the Company is important for sustainable success. Furthermore, IGT is committed to the health and wellness of employees and provides programs to support that commitment.



### ADVANCING RESPONSIBILITY

Business ethics and integrity represent the foundation of IGT's activities. It is important that customers have the tools they need to be secure and successful. Customers trust that IGT's products and services are fully compliant with existing laws and ensure the protection of all stakeholders' rights.

Responsible gaming (RG) is a key element in IGT's sustainability strategy. Our approach follows goals and commitments that aim to raise the standards of responsible gaming in the industry.





## SUPPORTING OUR COMMUNITIES

IGT participates in a broad array of community involvement and employee engagement initiatives that embrace a breadth of causes by means of corporate giving, corporate sponsorships and employee-driven programs. To provide a consistent effort globally, IGT's Community Ambassador program facilitates community involvement activities for employees in their local areas. IGT's corporate-driven activities must take into consideration the regional and cultural needs of our sites while still aligning with the UN Sustainable Development Goals (SDGs). Despite the ongoing pandemic, IGT was able to support important community programs.



## FOSTERING SUSTAINABLE OPERATIONS

IGT maintains the highest level of business standards and ethics, and strongly encourages suppliers to follow its example. IGT consistently seeks feedback from customers to improve products and services. The ability to understand and respond to customer needs continues to be a strong driver in IGT's ability to maintain a reputation of reliability with customers.

Besides meeting and often exceeding applicable legal and certification requirements, IGT strives to continually improve its environmental management systems and reduce its environmental impact and carbon footprint. IGT has also significantly increased its efforts to fight climate change committing to the Science Based Target Initiative and developing a carbon neutrality plan.

**We continue to look ahead, connecting players around the world with best-in-class solutions that respect both people and the environment while delivering excellence to keep gaming a fun and positive experience.**

[Scan the QR code to read or click here below:  
IGT's 2021 Sustainability Report, available now.](#)



© 2022 IGT.

The trademarks and/or service marks used herein are either trademarks or registered trademarks of IGT, its affiliates or its licensors. All other trademarks and registered trademarks are the property of their respective owners.