SystemWatch™

Your System in Harmony

Scenario

It's easy to miss small signs that your system needs some attention. The SystemWatch™ product leverages innovative monitoring technology to ensure that you get the most out of your systems investment.

Any system has a number of individual components, each delivering their own cadence of messages. How do you sort the urgent alerts from regular clutter? The SystemWatch™ product correlates, analyses and summarizes individual notices to highlight the root cause of the issue and eliminate distractions, reducing time to repair and increasing uptime.

Even when things are running smoothly, it's good to have an overview. SystemWatch™ reporting shares utilizations of Infrastructure Components, Network Devices and Application Services, for example, to show room for improvement.

Bring your systems in tune. Talk to an IGT representative about SystemWatch™ today.

Benefits

- Decrease the risk of unplanned disruptions and downtime
- Lower the total cost of ownership by improving long term performance
- Proactively address issues before they impact the player experience
- Focus on consuming technology instead of maintaining it
- Reduced support tickets and incident follow-ups save you time and money

Features

- Systems monitoring and alerts 24/7/365
- Proactive notification and response to critical system events
- Evaluate systems capacity thresholds to prevent service interruptions
- Secure connection between IGT and customer for service delivery